

Domain Name Server (DNS) Issue

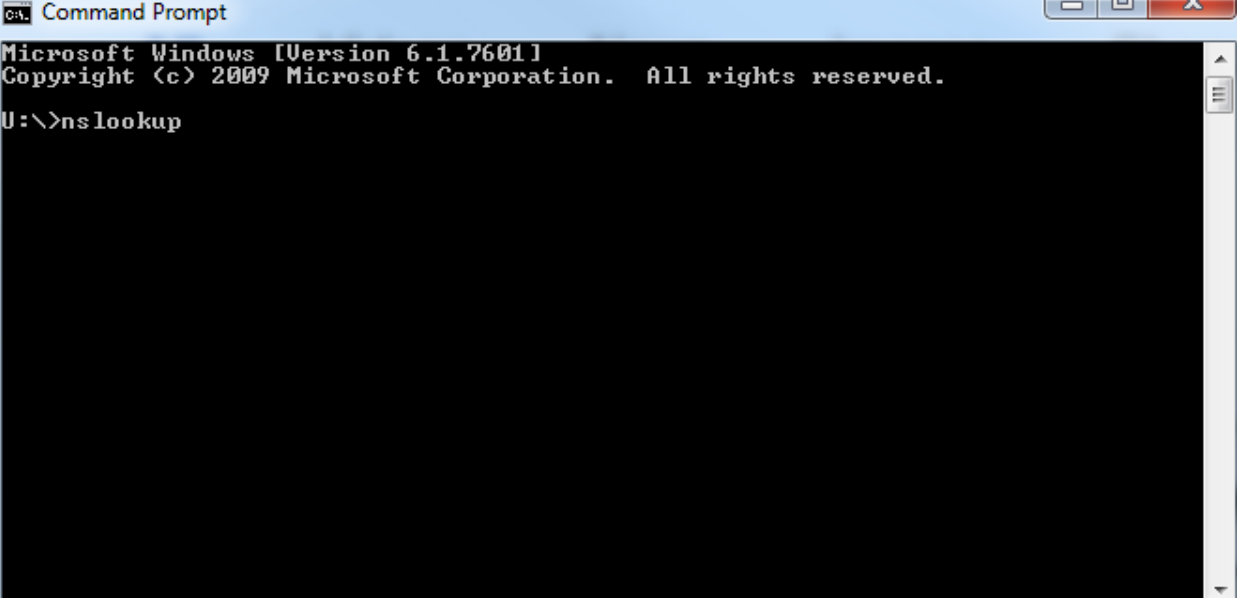
What is DNS issue?

You're online, but unable to access web pages. Please ensure that you haven't reached your data usage (quota). If you're unsure of your data usage, please check in your customer portal.

For DNS issue, please perform the following tests along with the ping and tracert and send it to speedissues@fuzenet.net.au

Open your command prompt if you are using windows:

Type in "nslookup"



```
Command Prompt
Microsoft Windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

U:\>nslookup
```

ca. Command Prompt - nslookup

Microsoft Windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

```
U:\>nslookup
Default Server:  dc02.selements.com.au
Address:  172.20.200.50
```

```
>
```