

In order to connect your property to the LBNC Co HFC Cable Network, there are a few things that need to be in place for our installer to be able to make the connection.

In this document we hope to clarify these requirements in more depth; what to look for and where to look for it. If you remain unsure of anything, you are advised to consult your builders or land developers for further clarification.

1: Lead-in Conduit

Did your builder install a lead-in conduit from the street to your property? If they have, you should see it coming out of the ground near the meter box at the side of your house. It should have a drawstring/wire coming out of it.

2: CMP (Cable Modem Point)

Are you after both the TV connection and Data/Internet connection? If you are replying yes to data, did your builder install a cable modem point? It should look just like a TV point but will be labelled as NET or DATA.

3: Internal Cabling

Has the internal cabling been run out of the meter box? If so, you should be able to see some cables coming out of the wall near the meter box.

If any of these requirements are not met it could result in a failed installation, which in turn means the connection will take longer and result in a \$149 fee.

Should you have any further inquiries, please do not hesitate to call us on 1300 881 917.

NOTE: If you are not the owner of the property, please ensure you get authorisation from the property owner to proceed with your connections request. We are not responsible for any issues that result from not seeking authorisation from the property owner.